

Who owns what, from project decision to production

Complete together before a scoped engagement. Rewrite any cell to fit the project and strike what does not apply. Nothing here is agreed until both owners confirm it.

PROJECT	CUSTOMER OWNER	AMPITY OWNER	DATE

AREA	CUSTOMER LEADS	AMPITY DELIVERS, IF SCOPED	AGREED TOGETHER
Business priorities and acceptance	Product priorities, business case and final acceptance	Challenges weak assumptions and proposes how success is measured	Success criteria, acceptance evidence and service terms
Architecture and dependencies	Constraints, existing systems and third-party dependencies	Recommends an approach, with tradeoffs and risks stated	The chosen design and who owns each dependency
Application and data implementation	Product decisions and access to people who know the data	Implements the agreed application and data work	Scope, fees, change process and definition of done
Access and security controls	Authorizes account, data and production access	Applies the agreed access, secrets and security controls within that authority	Access model, review points and who approves changes
Testing and production release	Production release decisions	Tests agreed paths, reports results and shows the evidence	Release gates and the rollback approach
Operations and handover	Day-to-day ownership after handover, unless agreed otherwise	Runbooks, documentation and handover sessions	Operating hours, response and recovery targets, and any on-call role
Cloud cost and usage	Budget, and approval of any usage commitments	Recommends cost-aware choices and shows usage evidence	How often cost is reviewed and who acts on alerts
AWS support request	Decides whether to apply and provides the information AWS asks for	May help prepare documentation. Does not grant credits or funding	AWS alone decides eligibility and approval. Together: whether to pursue it, and the timing

TEAM-SPECIFIC NOTES

Named people, exceptions, anything this table does not cover

NEXT DECISION

OWNERDATE

A planning aid, not a contract or a description of any existing client arrangement. Operating hours, response and recovery targets, fees and any on-call role are agreed for each engagement. AWS decides eligibility and approval for its programs.